

Elgas Budget Billing...

Balancing your gas costs throughout the year.



What is Elgas Budget Billing?

Budget Billing is a payment system that helps you budget for your gas costs. Our experienced customer service team will calculate your 12 month gas budget based on your historical or future estimated usage. This budget figure is then divided by 12 and this is the monthly amount you pay from your nominated bank account or credit card.

What are the benefits of Budget Billing?

Most people use more gas during winter. Budget Billing spreads the cost of this gas evenly throughout the year, making it easier for you to budget. You also never have to worry about remembering to make a payment, as the monthly instalment automatically comes out of your nominated account on the 20th of the month or next working day.

What happens if my gas usage changes?

Your account will be reviewed in March and September of every year. If you have used less gas than estimated and your account is in credit, Elgas will adjust your monthly payment accordingly. If you have used more gas than expected and there is money owing, the amount will be added to your next payment due.

Are there any extra costs involved?

Elgas doesn't charge for this service.

Please note, you may be charged additional fees by your financial institution.

How to set-up your Budget Billing?

- Step 1. Call your local Elgas centre on **0800 435 427 (0800 4 ELGAS)** to calculate your monthly instalment amount.
- Step 2. Complete the **attached Direct debit or credit card authority** form and the section below, which allows us to deduct your monthly instalment from your nominated account. Send both forms to:

Elgas Limited
PO Box 22285
Christchurch 8142

- Step 3. Elgas will do the rest!

Budget Billing Amount

Expected 12 month gas cost \$ Monthly automatic deduction \$ Start Date / /

I understand that my Elgas account will be reviewed in March and September of each year and that the amount deducted from my account will be amended according to my gas costs.

Customer Name Customer Number

Customer Signature Date / /

0800 435 427
(0800 4 ELGAS)

www.elgas.co.nz

ELGAS



Elgas Limited, PO Box 22-285 Christchurch Mail Centre
Ph 0800 4 35427

Elgas Customer A/C No (10digits):

Customer Surname/Company Name:

BANK INSTRUCTIONS

NAME:
(Of Bank Account)

**AUTHORITY TO ACCEPT
DIRECT DEBITS**
(Not to operate as an
assignment or agreement)

BANK ACCOUNT FROM WHICH PAYMENTS TO BE MADE:

Bank	Branch	Account Number	Suffix
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AUTHORISATION CODE

0 2 1 8 9 2 1

(Please attach an encoded deposit slip to ensure your number is loaded correctly)

To: The Bank Manager,

BANK:	
BRANCH:	
TOWN/CITY:	

I/We authorise you until further notice, to debit my/our account with all amounts which

ELGAS LIMITED

(hereinafter referred to as the Initiator)

INFORMATION TO APPEAR ON MY/OUR BANK STATEMENT:

PAYER PARTICULARS	PAYER CODE	PAYER REFERENCE
E L G A S		

YOUR SIGNATURE(S)

 DATE: / /

Approved 1892 03 09	For Bank Use Only Original - Retain at Branch Date Received: Recorded by: Checked by:	BANK STAMP
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CONDITIONS OF THIS AUTHORITY

- The Initiator
 - Has agreed to give advance Notice of the net amount of each direct debit and the due date of debiting at least 10 calendar days before (but not more than 2 calendar months) the date the direct debit will be initiated. This notice will be provided either:
 - in writing; or
 - by any other means which provides a verifiable record of the initiated transaction and where the Customer has provided prior written consent to the Initiator.
 The advance notice will include the following message:-
 "Unless advice to the contrary is received from you by (*date), the amount of \$..... will be directly debited to your Bank account on (initiating date)."
 * This date will be at least two days prior to the due date to allow for amendment of direct debits
 - May, upon the relationship which gave rise to this Authority being terminated, give notice to the Bank that no further Direct Debits are to be initiated under the Authority. Upon receipt of such notice the Bank may terminate this Authority as to future payments by notice in writing to me/us.
- The Customer may:-
 - At any time, terminate this Authority as to future payments by giving written notice of termination to the Bank and to the Initiator.
 - Stop payment of any direct debit to be initiated under this authority by the Initiator by giving written notice to the Bank prior to the direct debit being paid by the Bank
- The Customer acknowledges that:-
 - This authority will remain in full force and effect in respect of all direct debits made from me/our account in good faith notwithstanding my/our death, bankruptcy or other revocation of this authority until actual notice of such event is received by the Bank.
 - In any event this authority is subject to any arrangement now or hereafter existing between me/us and the Bank in relation to my/our account.
 - Any dispute as to the correctness or validity of an amount debited to my/our account shall not be the concern of the Bank except in so far as the direct debit has not been paid in accordance with this authority. Any other disputes lie between me/us and the Initiator.
 - Where the Bank has used reasonable care and skill in acting in accordance with this authority, the Bank accepts no responsibility or liability in respect of:-
 - the accuracy of information about Direct Debits on Bank statements
 - any variations between notices given by the Initiator and the amounts of Direct Debits
 - The Bank is not responsible for, or under any liability in respect of the Initiator's failure to give written advance notice correctly nor for the non-receipt or late receipt of notice by me/us for any reason whatsoever. In any such situation the dispute lies between me/us and the Initiator.
- The Bank may:-
 - In its absolute discretion conclusively determine the order of priority of payment by it of any monies pursuant to this or any other authority, cheque or draft properly executed by me/us and given to or drawn on the Bank.
 - At any time terminate this authority as to future payments by notice in writing to me/us.
 - Charge its current fees for this service in force from time-to-time.



21 Epsom Rd, Sockburn, PO Box 22-285, Christchurch 8142. Ph: 0800 435 427 (0800 4 ELGAS)

Automatic Card Billing Authorisation Form

Credit Cards

If you would like to enjoy the convenience of automatic billing to your Visa / Master card, simply fill out all the information below.

Upon approval, we will then automatically bill your Visa / Master card for amounts due and your total charges will appear on your Visa / Master card statement.

You may cancel this automatic billing authorisation at any time by writing to us at Elgas, PO Box 22-285, Christchurch 8142.

Customer / Company name:

Your Elgas customer number:

Billing address for Visa / Master card:

Suburb, City, Postal Code:

Contact Phone Number (s):

e-mail address (if available):

Name on Visa / Master card: (exactly as printed):

Credit card number:

Card type (Circle one):

Visa

Mastercard

Expiry Date:

Tick box to acknowledge:

I authorise Elgas Ltd to automatically bill my Visa / Master card listed above.

Bill all regular charges to my credit card. Since my payment varies each month, I will receive written notification of the amount and date of the next charge prior to each scheduled transaction date.

Authorisation Signature:
